

Refund Policy

(Approved by CWASC Board of Directors on May 18, 2023)

Calgary Westside Alpine Ski Club (CWASC) incurs fixed and variable costs that must be planned in advance and paid for from Club revenues. The Club provides for the following refunds in fairness to both families and the continued long-term successful operation of The Club.

a) Membership Fee Refunds

Calgary Westside Alpine Ski Club Memberships and Alberta Alpine Ski Association (AASA)/Alpine Canada Alpin (ACA) fees are non-refundable.

b) Ski/Programming Fee Refunds

i) Voluntary withdrawal

Calgary Westside Alpine Ski Club encourages skiers with the appropriate skill level to learn, train and race with us. However, there may be circumstances where a skier/family wishes to withdraw.

1. If a request to withdraw is received, in writing, from/on behalf of an athlete prior to November 1 of the current ski season, 100% of the total program fees, less a \$250 administration fee, will be refunded.
2. If a request to withdraw is received, in writing, from/on behalf of an athlete prior to January 1 of the current ski season, 40% of the total program fees, less a \$100 administration fee, will be refunded (60% of total program fees plus \$100 are due/retained by the Club).
3. No refunds will be issued for requests to withdraw received on or after January 1 of the current ski season.

ii) Cold Weather/Cancelled Training (see Cold Weather/Canceled Training Policy) or missed training

No refunds will be made for missed makeup training opportunities, or for training missed by an athlete, whether voluntary or as the result of suspension.

iii) Medical Withdrawal

Refund requests for season ending* medical/injury reasons accompanied by a letter from a medical professional, will be refunded as follows:

1. Prior to January 1: 40% of total program fee will be refunded
2. Prior to February 1: 25% of total program fee will be refunded
3. After February 1: No refund will apply

*A "season-ending" injury or illness is a type of injury or illness which makes it reasonably likely that an athlete, despite reasonable treatment or rehabilitation, will not be able to

participate in any on-snow ski activities for the remainder of the season. A doctor's certificate confirming the foregoing will be required.

iv) Coach's recommendation to withdraw

Refund requests for coach's recommendation to withdraw will be assessed on an individual basis by the Board of Directors.

v) Withdrawal due to dismissal

There will be no refunds made to athletes or families who are dismissed from the Club for breaches of team policies, including the Athlete and Parent Codes of Conduct.

vi) Events out of the control of CWASC, for example Public Health Orders, pandemics, or any other situations outside of club control

In the event of the partial or complete program shut down due to issues beyond the control of Calgary Westside Alpine Ski Club, refunds will be distributed on a proportional basis after all costs (recoverable and non recoverable) have been accounted for, and after Calgary Westside Alpine Ski Club retains 10% of program fees to ensure sustainability moving forward into the next season.

Note that all ski/programming refund requests must be made by the person or legal representative of the person who initially paid for the programming, and any refunds will only be returned to that person.

I have read and understand the CWASC "Refund Policy":__